

Healthy conflict resolution or management

Meet one-on-one

Matthew 18:15
If need can be met,
then conflict resolved

If not, move down

Meet with companion

Matt. 18:16 (two members of SPRC
with the two involved)
If need can be met,
Then conflict resolved

If not, move down

Meet with council: Matt. 18:17 (With SPRC)

Express need: help parties to articulate
Find out if need can be met
If it can, then conflict resolved.

If it cannot, move into negotiation that helps parties to
manage needs and expectations.

Conflict resolved or managed:
Restoration of Relationship

Glory to God!

Spiritual disciplines:
Prayer
Scripture
Christian conferencing

No direct meeting with person who could meet the need, so the unmet need festers

This lack of meeting could be because of fear of direct meeting

The underlying need is unrecognized, unarticulated, unexamined

Presence of conflict

Conflict management by:
Withdrawal, sulking, silence, gossip, backstabbing, shouting, aggression

Continued brokenness in the relationship and in the Body of Christ

Shadow side of conflict management